

APPENDIX E

Responses to Consultation

From Private Hire Operator

Good Afternoon,

I have few concerns regarding this training .

Such as duplication of training.

All Most all of my staff has to attend similar training in verious councils.

I myself has attended at least 10 times such trainings.

My second concern is regarding the cost to the drivers. I have the impression that Councils, insurance companies and road authorities consider taxi drivers as "cash cows". Drivres has not yet digested the recent changes to the licencing of PH or Hakney vehicle Lisence , and now another extra burden on them.

On average a taxi driver in Slough earns between 12 to 15 thousand Pounds, for an average 60 hours a week.

Although, personally I will not be affected by this charge of £20. Here I am presenting the the views and sentiments of my drivers.

From Private Hire Driver

Hi

It's seam like another training just to get more money slough borough council think we making allots of money so let's take some money out from the private hire drivers this is not first course we have to pay for other cost which is £50 and this one 20 to 25 pounds this is not fair I think council should do it for free of charge at the moment private hire drivers struggling because uber driver and on top council wants us to pay for the courses as well I'm not happy at All.

From Private Hire Operator

Regarding your proposal for the refresher course / safeguarding awareness.

I have spoken to all of my drivers , as you state the course will be mandatory , so they will attend .

But they are not willing to pay for it !

They feel because it is a mandatory test then SL.B Council should provide the course free of charge

The drivers are losing out on half a days money to attend the course as it is.

I hope that these views are taken into account when you make your decision

From Combined Drivers Licence Holder

Hello,

In response to the letter regarding the refresher training I would like to say I think this is a very good idea and I am in favour of this.

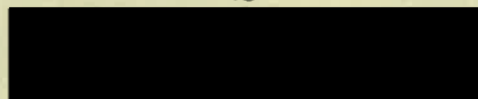
From Slough Taxi Federation.

We feel the intense nvq (qcf) periodical course done with very detailed modules would be sufficient for the existing hackney carriage drivers. The licensing team have also conducted workshop including presentation for the existing drivers which was very helpful to them. How to report and see changes in behaviour of child, adult awareness a refresher course is an extra cost and is not required.

National Vocational Qualification (QCF)

EDEXCEL LEVEL 2 NVQ CERTIFICATE
in ROAD PASSENGER VEHICLE DRIVING (TAXI AND
PRIVATE HIRE) (QCF)

is awarded to



who has completed an approved programme at

DRIVER PERIODIC TRAINING

AWARDED : MARCH 2012

Kind Regards

270916 - 005

CERTIFICATE of ATTENDANCE

This is to certify that



has completed mandatory training on

Safeguarding Your Passengers

on this date

27th September 2016

M J Sims

Michael J. Sims, Licensing Manager

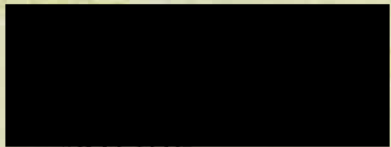


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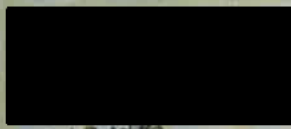
LEVEL 2 NVQ CERTIFICATE
in ROAD PASSENGER VEHICLE DRIVING (TAXI AND PRIVATE HIRE) (QCF)

QCA CODE	UNIT ACHIEVED	LEVEL CREDIT	
H/602/6054	ENSURE HEALTH AND SAFETY OF THE TAXI AND PRIVATE HIRE DRIVER AND PASSENGERS	2	6
K/602/6055	DRIVE A TAXI OR PRIVATE HIRE VEHICLE IN A PROFESSIONAL MANNER	2	3
M/602/6056	PROVIDE PROFESSIONAL CUSTOMER SERVICE IN THE TAXI AND PRIVATE HIRE INDUSTRIES	2	5
T/602/6057	PROVIDE A SAFE AND LEGAL VEHICLE FOR TRANSPORTING PASSENGERS BY TAXI AND/ OR PRIVATE HIRE	2	3
T/602/6060	PROVIDE A TRANSPORT SERVICE IN THE TAXI AND PRIVATE HIRE VEHICLE INDUSTRIES FOR CUSTOMERS WHO REQUIRE ASSISTANCE	2	5
A/602/6061	PROVIDE A SERVICE TO CUSTOMERS USING A WHEELCHAIR IN AN ACCESSIBLE TAXI OR PRIVATE HIRE VEHICLE	2	3
R/602/6065	TRANSPORT PARCELS, LUGGAGE AND OTHER ITEMS IN THE TAXI AND PRIVATE HIRE INDUSTRIES	2	2
Y/602/6066	TRANSPORT CHILDREN AND YOUNG PERSONS BY TAXI, PRIVATE HIRE OR CHAUFFEURING	2	3
F/602/6059	CARRY FARE PAYING PASSENGERS WITHIN THE REGULATORY FRAMEWORK OF THE TAXI INDUSTRY	2	4

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THIS LEARNER HAS QUALIFIED FOR THE ABOVE AWARD IN MARCH 2012

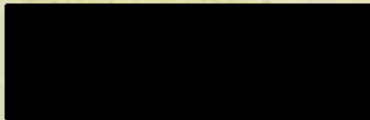
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Isabel Sutcliffe
Accountable Officer
Pearson Education



Certificate of Unit Credit

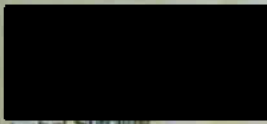


EDXCEL LEVEL 2 NVQ CERTIFICATE
In ROAD PASSENGER VEHICLE DRIVING (TAXI AND PRIVATE HIRE) (QCF)

QCA CODE	UNIT ACHIEVED	LEVEL CREDIT	
(CONTINUED FROM PREVIOUS PAGE)			
L/602/6064	PROCESS FARES AND CHARGES FOR TAXI PASSENGERS	2	1
F/602/6062	PLAN ROUTES IN THE TAXI AND PRIVATE HIRE INDUSTRIES	2	1

THIS LEARNER HAS QUALIFIED FOR THE ABOVE AWARD IN MARCH 2012

03181 : Q7001170:DL45963:13:11:54:ISSUED 21-APR-2012 : QAN 600/0326/1



Isabel Sutcliffe
Accountable Officer
Pearson Education



Uywodraeth Cymru
Welsh Government



Rewarding Learning



SLOUGH TAXI FEDERATION

WE DO NOT AGREE WITH DOING A REFRIGERATE
SAFE GUARDING COURSE. THIS HAS BEEN
DONE IN SEPTEMBER 2016 AND NOW
ALSO THE WORK FROM THE STATION IS DIFFERENT FROM THE

NAME	MOTORCYCLE PLATE NUMBER	Signature
M. RANJIT S. GUPTA		
MR KARNIL S GUPTA		
M. WASEEM KHAN		
ARSHAD M.		
SUNIL SINGH		
B.S. JAGAL		
Buta Singh Gahir		
A.S. KANU		
A.S. GREWAL		
Arshad. M. AFSAR		
RANJIT S BHAMARA		
<i>[Signature]</i>		
JASWINDER SINGH		
GURDIP SINGH		
M. KAMRAM		
M. AZAM		
K. SOHAY		
HARBHARAN SINGH		
A.S. KANU		
J.A. MIRZA		
P.S. TAKHALL		
M.K. BOSTAN		
JAMALL		
ZIA-UL-HASAN		
R.S. WDEK		
ABDUL Jabbar		
KHALID MAUM		
KULDIP. S. MULTANI		

NAME

HACKNEY
PLATE NUMBER

SIGNATURE

K. RAZA
ABDUL MAJID
SUKHWINDER MULTANI
MUHAMMED SALEEM
MOHAMMAD AMEEN
KHALID MAHMOOD
ZAHID HUSSAIN
SASID - Mahmood.
Husnain Ali
M. NASEER
Hamid Qasim
M. ZAFAR
A. Lynette
I. Khan
S. SANDHU
J. HAIDER
M. Z. Qa
KHAOAT ANI
S. S. DHESI
H. S. Sehmbey
P. Sii sh
Janat GUL
J. S. SEHRA
A. AFRAOUI
A. AHMED
TAHIR KHAN.
J. S. ASSI

NAME

HACKNEY PLATE
NUMBER

SIGNATURE

45 SATNAM BAINS

SATNAM BAINS

~~SHANKAR SHANKAR~~
FAISAL RASID

Khussein

MOHAMMED SHAN

